



QUALITY POLICY

BMN Robotic company keeps its customers at the center of its concerns by offering a product that meets their requirements in the design and realization of special machines and automatic assembly stations.

- **BMN Robotic's** vision : a continuous development of activities to ensure its sustainability,

- The main goal of **BMN Robotic** is to provide on time everything requested by customers and interested parties

-Thus, the **BMN Robotic** management is committed to meeting applicable requirements and ensuring continuous improvement of its Quality Management System.

The strategic orientation of **BMN Robotic** is based on a quality policy defined according to the following axes/objectives:

- 1- Ensure customer satisfaction and loyalty*
- 2- Retain staff and improve their skills*
- 3- Maintain an effective Quality Management System*
- 4- Demonstrate awareness in all business lines*
- 5- Ensure continuous adaptation to technological developments*

The implementation of this orientation and the achievement of the objectives will be the result of a commitment by the General Management and a spontaneous involvement of the staff.

General Management
Sousse, Ferbruary 12, 2024

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